

WARRANTY

Sales warranty

All F.P.Journe "Invenit et Fecit" watches, except for the élégante by F.P.Journe collection which is guaranteed for five (5) years, benefit from a thirty-six (36) months warranty while purchasing the watch in any F.P.Journe Boutique or twenty-four (24) months with the opportunity to extend the warranty, while purchasing the watch in any authorized point of sale. The warranty is valid as of the date of purchase appearing on the warranty card or certificate. It covers any manufacturing flaws during this period.

The warranty is valid only on presentation of the warranty card or certificate duly filled out by the authorized point of sale (serial number, date of purchase, point of sale's stamp).

The warranty F.P.Journe is provided independently from all other guarantees given by the point of sale and for which he carries sole responsibility.

Are excluded from the warranty:

- Daily use and normal wear and tear.
- Damages, accidents or misuse due to non-respect of instructions for use and maintenance.
- Opening, repair and / or alterations made by non-authorized person.

If it requires any care (service, repair etc....) entrust your watch to any F.P.Journe authorized point of sale.

Service warranty

After a complete overhaul, your F.P. Journe watch receives a twelve (12) months warranty as of the invoicing date (please refer to our warranty terms and conditions).

Precautionary and preventive measures

Magnetic fields

Strong magnetic fields can create magnetization of components, especially near objects such as mobile phones, computers, refrigerators, speakers or any other electromagnetic appliances.

Temperature

High temperature variation can impact the characteristics of some metals and may affect the accuracy of the watch.

Shocks

Shocks that happen during intense activities can alter the accuracy or damage internal components of the watch mechanism.

Water Resistance

All F.P.Journe watches are water resistant up to 3 Atmospheres (3 atm).

The water resistance of a watch cannot be guaranteed indefinitely. It can be affected by the aging of the gaskets or by a shock. We recommend that you have your watch tested regularly by an authorized point of sale. Please do not pull the crown and/or activate the push-pieces while the watch is submerged in the water and make sure the crown is fully pushed back/screwed in after any manipulation.

